

EJD Projects – Terms and Conditions

Contractor: Simon Murray t/a EJD Projects

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1. Definitions

- "Client" refers to the person or business requesting the services.
- "Contractor" refers to Simon Murray t/a EJD Projects.
- "Services" refers to the work agreed in the written quotation.

2. Quotations & Estimates

- All quotes are valid for 30 days from the issue date, unless otherwise stated.
- Quotes are based on the information provided by the Client. Additional work requested or required may result in revised pricing.
- Acceptance of the quotation indicates acceptance of these Terms and Conditions.

3. Booking & Cancellation

- A booking is confirmed once the Client accepts the quotation in writing (email/text is acceptable).
- Cancellations within 24 hours of the agreed start date may be subject to a cancellation fee.

4. Payment Terms

- Payment is due upon completion of the Services, unless otherwise agreed in writing.
- For larger jobs, the Contractor may require a deposit before work commences.
- Payments can be made by bank transfer, cash, or other agreed methods.
- Late payments may incur interest at 8% per annum above the Bank of England base rate, in line with the Late Payment of Commercial Debts (Interest) Act 1998.

5. Materials & Parts

- If materials are supplied by the Contractor, these will be charged at cost plus a handling fee (if applicable).
- The Client may supply their own materials; however, the Contractor cannot be held responsible for delays, defects, or failures arising from Client-supplied items.

6. Access & Responsibilities

- The Client must ensure safe and reasonable access to the property for the Contractor to carry out the Services.
- The Contractor will take all reasonable care to minimise mess and disruption, but the Client is responsible for protecting possessions and valuables.

7. Guarantees & Liability

- The Contractor guarantees workmanship for 6 months from the completion date. This does not cover:
 - Wear and tear
 - Misuse, neglect, or lack of maintenance
 - Faulty Client-supplied materials
- The Contractor holds appropriate public liability insurance.
- The Contractor will not be liable for indirect or consequential loss.

8. Health & Safety

- All work will be carried out in accordance with UK health and safety regulations.
- The Client must inform the Contractor of any known risks (e.g. asbestos, faulty wiring, hazardous conditions).

9. Complaints

- Any complaints should be raised in writing within 7 days of completion of the Services. The Contractor will aim to resolve issues promptly and fairly.

10. Governing Law

- These Terms and Conditions are governed by the laws of England and Wales.